Transaction one product - Simple

Order Placed - 1A
When user go to payment

If you are having trouble reading this e-mail, please click here

tylko

Your vision is now in our hands.

Get ready, as your bespoke piece is about to take shape.

Hello Stawek,

Great news – your order number XXXX has been received and processed! As soon as we receive payment our skilled craftspeople will start building your beautiful bespoke piece. We can't wait to see this design come to life.

Your order

Hub Table 1 x 640
WOOD HYS DSG oak
Solid Oak / Blue Beech

Items 1 x 640
Shipping 0
Discount -200 €

Total Price 1 x 640 €
All prices include VAT

Shipping Address:

Daniel Kaschke
Test Street 1
01-000 Warszawa
Poland
+48 600 664 340
daniel@tylko.com

Billing Address:

Same as shipping address

Shipping Notes:

Same as shipping address

View order on webpage

A big thank you for shopping with Tylko.

If you'd like to get in touch before then please do. Call us on +48 22 698 08 08, or simply reply to this email.

Speak soon!
The Tylko team.

Tylko · Wrotka 23A · Warsaw 03-908 · Poland
VAT PL 7123862374 · Regon 36016276

Payment Confirmation - 3B
When user pay

If you are having trouble reading this e-mail, please click here

tylko

We're stirring coffee and sharpening tools.

Why? We received your payment, so now the work begins.

Hello Stawek,

We received your payment moments ago – many thanks! Your design has just entered the factory and our skilled craftspeople are getting ready to bring it to life. Only 20 more cups of coffee to go.

Your invoice is attached. Please keep the papers safe: should you ever need them (or if your piece decides to go traveling around the world). Once again, a big thank you for shopping with Tylko. We'll keep you posted on the progress of your order number XXXX.

But this isn't the end – oh no, we're good friends now. For all the latest from the Tylko world, including brand new products, be sure to subscribe to our newsletter to hear about them first.

<tylkoAdvantageurl>

Speak soon!
The Tylko team.

Tylko · Wrotka 23A · Warsaw 03-908 · Poland
VAT PL 7123862374 · Regon 36016276

Maintenance - 4A
7 days after payment

If you are having trouble reading this e-mail, please click here

tylko

Your bespoke piece is taking shape.

It looks incredible, and you'll get to see it soon too.

Hello Stawek,

Designed a [product]? Check. Paid order number XXXXX? Check. Now we're entering the best part: our skilled craftspeople are building your bespoke piece as we speak – and it looks amazing so far! Would you like to see where all our products are made? If so, the trays to our factory are below.

Visit the Tylko Factory

Thanks again for shopping with Tylko. As soon as your piece has been tripped, we'll lovingly wrap it up and send it to your address. If you have any questions in the meantime, feel free to contact us at hello@tylko.com or on +48 22 698 08 08.

Speak soon!
The Tylko team.

Tylko · Wrotka 23A · Warsaw 03-908 · Poland
VAT PL 7123862374 · Regon 36016276

Maintenance - 4C
7 days after Maintenance - 4A

If you are having trouble reading this e-mail, please click here

tylko

Welcome to the family.

Connect with us to chat about all things design.

Hello Stawek,

We've just been down to the factory to check on your bespoke piece, and it's looking great. We'll keep you updated on the progress. In the meantime, we'd like to introduce you to a few thousand people – yes, thousands!

Whether you have a question, suggestion, or just want to chat about design, our social media channels are the best place to get connected with us and the many Tylko fans across the world. Welcome to the family.

Why not come and say hello?

Join us · Tweet us · See our photos · Get inspired

Speak soon!
The Tylko team.

Tylko · Wrotka 23A · Warsaw 03-908 · Poland
VAT PL 7123862374 · Regon 36016276

Maintenance - 4D
7 days after Maintenance - 4A, only if didn't send To be Shipped - 5.0

If you are having trouble reading this e-mail, please click here

tylko

Welcome to the family.

Connect with us to chat about all things design.

Hello Stawek,

We've just been down to the factory to check on your bespoke piece, and it's looking great. We'll keep you updated on the progress. In the meantime, we'd like to introduce you to a few thousand people – yes, thousands!

Whether you have a question, suggestion, or just want to chat about design, our social media channels are the best place to get connected with us and the many Tylko fans across the world. Welcome to the family.

Why not come and say hello?

Join us · Tweet us · See our photos · Get inspired

Speak soon!
The Tylko team.

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VAT PL 7123862374 · Regon 36016276

Wysyłany jeśli od wysłania "Maintenance - 4C" minie 7 dni a użytkownik nie dostał jeszcze maila "To be Shipped 5.0" (hub, ivy)
lub
"Order Shipped 5A" (totem)

To be Shipped - 5.0
Week before shipping - only for IVY and HUB

tylko

Your design is taking form.

Just a few more days until your bespoke piece is ready to travel

Hello Kornel

our craftspeople are putting the finishing touches on your bespoke piece as we speak and we wanted to let you know that it will be triple checked, wrapped up and sent to you next week.

You will soon receive another email with your delivery details and a tracking number. Please make sure that you're available to sign for your piece on holidays or definitely not at home for other reasons and we will work something out.

Also, Are there any challenges our courier may encounter? Is there a backyard entrance? Do you live on the 13th floor without an elevator? We hope you don't! But just in case :)
Anyway, let us anything that may be interesting to know in advance, so we can ensure a smooth delivery.

Your piece is very much looking forward to meeting you!

Speak soon,
The Tylko team.

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VAT PL 7123862374 · Regon 36016276

Wysyłany tydzień przed planowaną wysyłką mebla dla:
Ivy | Hub

Shipped - 5A
If we have tracking number

If you are having trouble reading this e-mail, please click here

tylko

We had to say good-bye to your piece.

But the good news is, it's on its way to you!

Hello Stawek,

We shed a few tears when we let your bespoke piece [Totem Mini, Ivy Shelf, Hub Table] go, but only for so long. Our bears are now full of joy as the piece is on its way to a loving new home – yours! That's right, order number XXXX has been shipped, and it should arrive in 2-3 days. The delivery will be made by Company X, and the parcel number is XXXX.

Track your package

If required, the courier will contact you directly. Once you've got your piece unpacked and set up, we'd love to hear how it's settling in. If you have any questions in the meantime, call us on +48 22 698 08 08 or simply reply to this mail.

Speak soon!
The Tylko team.

To pass the time...

There's plenty more Tylko stuff to explore while you wait for your beautiful piece to arrive. Take a flip through our journal.

On the future of design
An interview with Yves Behar, a world-renowned designer and one of the first advisors to Tylko

Customer story
A masterpiece of modernism: a unique tour through the home of brand strategist Anna Kosior

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VAT PL 7123862374 · Regon 36016276

Wersja **A** w której możemy podać użytkownikow numer trakingowy paczki

Shipped - 5B
If we don't have tracking number - specjal delivery

If you are having trouble reading this e-mail, please click here

tylko

Your piece is in special hands.

It's left us and is on the way to you.

Hello Stawek,

We had to say goodbye to your piece today, but we're happy that it's on the way to its true home. Your order number XXXX has been shipped, and should arrive in 2–3 days. As it's a very special piece that requires extra care, it will be delivered by a specialist courier company – Company X. This means it will arrive as fast as possible, and will be given all the love and attention in requires while in transit.

If necessary, the courier will contact you directly. Once you've got your piece unpacked and set up, we'd love to hear how it's settling in. If you have any questions in the meantime, call us on +48 22 698 08 08 or simply reply to this mail.

Speak soon,
The Tylko team.

To pass the time...

There's plenty more Tylko stuff to explore while you wait for your beautiful piece to arrive. Take a flip through our journal.

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A masterpiece of modernism: a unique tour through the home of brand strategist Anna Kosior

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VAT PL 7123862374 · Regon 36016276

Wersja **B** w której nie możemy podać użytkownikow numer trakingowy paczki

Product Delivered - 6A
2 days after delivery

If you are having trouble reading this e-mail, please click here

tylko

Your Tylko piece is home at last.

How's it settling in? We'd love to know.

Hello Stawek,

Your beautiful bespoke piece arrived safe and sound, and we're just checking in to see if it's everything you hoped it would be. Get in touch if you need us. If you've yet to assemble it, just follow the instructions inside the box or in the PDF attached. It'll be done in no time.

We hope you enjoy the latest addition to your family. If you have any questions about your order or delivery, feel free to contact us at hello@tylko.com or on +48 22 698 08 08.

We launched not long ago, and we couldn't have done it without you. We still need your love and support to get better every single day, which is why we'd appreciate it if you could take a few seconds to leave a review. Let us know how much you love Tylko!

Add review

See other reviews

Harald R. from Germany

Chel from UK

Speak soon!
The Tylko team.

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VAT PL 7123862374 · Regon 36016276

FollowUp - 7A
7 days after Product Delivered - 6A

If you are having trouble reading this e-mail, please click here

tylko

How's your beautiful bespoke piece settling in?

We'd love to hear how the Tylko experience was for you.

Hello Stawek,

We hope you enjoyed unwrapping and setting up your beautiful bespoke piece! How's it looking? If everything was to your liking, we'd love to hear from you.

With your love and support, we can make the Tylko experience even better. If you have a spare few seconds, we'd really appreciate a review – let us know what you think!

We hope to see you at the store again soon!

Add review

Speak soon,
The Tylko team.

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VAT PL 7123862374 · Regon 36016276

Transaction one product - Full

Order Placed - 1A
When user go to payment

If you are having trouble reading this e-mail, please click here

tylko

Your vision
is now in our hands.

Take beauty, let your bespoke piece is about to take shape.

Hello Stawek,

Great news – your order number XXXX has been received and is now being processed. Our craftspeople and artisans craftspeople will start building your beautiful bespoke piece. We can't wait to see this design come to life.

Your order

Pot Tylko 1 x 600
Pot Tylko Collection ex.
Grey Linen, Oak Matte

Item 1 x 6.0
Shipping 0.0
Discount -20.0

Total Price 1 x 6.0
All prices include VAT

Shipping Address:

Stawek Kochan
Ul. Ogrodowa 1
00-000 Warszawa
Poland
+48 22 696 08 08
stawek@tylko.com

Billing Address:

Same as shipping address

Shipping Notes:

Same as shipping address

View order on webpage

A big thank you for shopping with Tylko.

If you'd like to get in touch before then please do. Call us on +48 22 696 08 08 or simply reply to this email.

Speak soon!
The Tylko team.

Tylko · Wolska 209 · Warsaw 03-081 · Poland
VAT ID: PL5252625774 · Regon: 364102780

Payment Reminder - 2A
Which user go to payment and don't pay

If you are having trouble reading this e-mail, please click here

tylko

Your beautiful bespoke piece
is waiting to come home.

Let us know what we can do to make it happen.

Hello Stawek,

You recently created a Tylko piece (which looks fantastic, by the way), but your order was never finalized. Is there anything we can help with? We'll do whatever it takes to bring your design to life. Feel free to visit our FAQs or contact us directly at hello@tylko.com or on +48 22 696 08 08.

Zmienimy Layout
– na liste produktów
z opisem

That's your beautiful bespoke piece up there. The craftspeople at the Tylko factory are primed and ready, so head over to your order summary to finalize your piece and we'll start building right away. We're just as excited to see it as you are!

Finalize order

Speak soon!
The Tylko team.

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VAT ID: PL5252625774 · Regon: 364102780

Order to be canceled - 2C
Only Stawek know when

If you are having trouble reading this e-mail, please click here

tylko

Your beautiful bespoke piece
is waiting to come home.

Let us know what we can do to make it happen.

Hello Stawek,

Your Tylko piece is still waiting for you, and yes, it's still beautiful. It's the only one of its kind, and it'd be a shame if it never saw the light of day. Because our prices and customization options change quite regularly, we can't keep it with us forever.

This your last chance to head to your order summary and finalize your piece. If you don't, it will be cancelled within one week, and you won't see it in your cart anymore. Hand us a lifeline, please. Need help? Call us on +48 22 696 08 08, or simply reply to this email.

Take another look

Speak soon!
The Tylko team.

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VAT ID: PL5252625774 · Regon: 364102780

User Pay before we delate order

Payment Confirmation - 3B
When user pay

If you are having trouble reading this e-mail, please click here

tylko

We're stirring coffee
and sharpening tools.

Wow! We received your payment, so now the work begins.

Hello Stawek,

We received your payment moments ago – every thanks! Our craftspeople are primed the moment we receive your order. Our craftspeople are getting ready to bring it to life. Only 20 more cups of coffee to go.

Your invoice is attached. Please keep the papers safe: should you ever need them (or if your piece decides to go traveling around the world), Once again, a big thank you for shopping with Tylko. We'll keep you posted on the progress of your order number XXXX.

But this isn't the end – oh no, we're great friends now. For more tips, tricks, DIY ideas, and exclusive offers and products, be sure to subscribe to our newsletter to hear about them first.

Subscribe/unsubscribe

Speak soon!
The Tylko team.

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VAT ID: PL5252625774 · Regon: 364102780

User Pay after reminder

Payment Fails - 3A
When something goes wrong

If you are having trouble reading this e-mail, please click here

tylko

We're sorry, but your order
didn't go through.

It must be a minor hiccup. Let's get it fixed, shall we?

Hello Stawek,

You recently decided to bring a beautiful bespoke piece home – congratulations! But for some reason your order didn't go through properly. We're deeply sorry for the inconvenience, and we're here to help make things right.

Your piece is saved in your order summary, and we kindly ask you to head back and try again. Don't worry – we haven't taken any money from you yet. We'll let you know when this order goes through properly (fingers crossed).

If you need help along the way, call us on +48 22 696 08 08 or hit the button below.

Contact us

Speak soon!
The Tylko team.

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VAT ID: PL5252625774 · Regon: 364102780

User Pay again

Maintenance - 4A
7 days after payment

If you are having trouble reading this e-mail, please click here

tylko

Your bespoke piece
is taking shape.

It looks incredible, and you'll get to see it soon too.

Hello Stawek,

Designed & produced? Check. Pixel order number XXXXX? Check. Our craftspeople are hard at work, and our craftspeople are building your bespoke piece as we speak – and it looks amazing so far! Would you like to see where all our products are made? If so, the tours to our factory are below.

Visit the Tylko Factory

Thanks again for shopping with Tylko. As soon as your piece has been tryled (tested) we'll lovingly wrap it up and send it to your address. If you have any questions in the meantime, feel free to contact us at hello@tylko.com or on +48 22 696 08 08.

Speak soon!
The Tylko team.

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VAT ID: PL5252625774 · Regon: 364102780

Maintenance - 4C
7 days after Maintenance - 4A

If you are having trouble reading this e-mail, please click here

tylko

Welcome to the family.

Connect with us to chat about all things design.

Hello Stawek,

We've just been down to the factory to check on your bespoke piece, and it's looking great. We'll keep you updated every step of the way from now on. We'd like to introduce you to a few thousand people – yes, thousands!

Whether you have a question, suggestion, or just want to chat about design, our social media channels are the best place to get connected with us and the many Tylko fans across the world. Welcome to the family.

Why not come and say hello?

Join us · Tweet us · Take our photo · Get inspired

Speak soon!
The Tylko team.

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VAT ID: PL5252625774 · Regon: 364102780

Maintenance - 4D
7 days after Maintenance - 4A, only if didn't send To be Shipped - 5.0

If you are having trouble reading this e-mail, please click here

tylko

Welcome to the family.

Connect with us to chat about all things design.

Hello Stawek,

We've just been down to the factory to check on your bespoke piece, and it's looking great. We'll keep you updated every step of the way from now on. We'd like to introduce you to a few thousand people – yes, thousands!

Whether you have a question, suggestion, or just want to chat about design, our social media channels are the best place to get connected with us and the many Tylko fans across the world. Welcome to the family.

Why not come and say hello?

Join us · Tweet us · Take our photo · Get inspired

Speak soon!
The Tylko team.

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VAT ID: PL5252625774 · Regon: 364102780

Wysłany jeśli od wysłania "Maintenance - 4C" minęło 7 dni a użytkownik nie dostał jeszcze maila "To be Shipped 5.0" (hub, ivy)
lub
"Order Shipped 5A" (bitem)

To be Shipped - 5.0
Week before shipping – only for IVY and HUB

If you are having trouble reading this e-mail, please click here

tylko

Your design is taking form.

Just a few more days until your bespoke piece is ready to travel.

Hello Kochan!

We'll affectionately pick and bring the finishing touches on your bespoke piece so we can pack and ship it to you. We can't wait to see it in your hands, and we hope you can't either.

You will soon receive another email with your delivery details and a tracking code for your package. Because we're all up and about over the holidays or birthday out of bonus for other reasons and we will send packages out.

Note: We have also a bespoke our custom way exclusively! Is there a backpack-whatever? Do you live on the 10th floor without an elevator? We can make it happen!

Anyway, let us anything that may be interesting to know or whatever, so we can ensure a smooth delivery.

Thus pleasure is very much looking forward to meeting you!

Sweet soon,
The Tylko team.

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VAT ID: PL5252625774 · Regon: 364102780

Wysłany tydzień przed planowaną wysyłką mebla (ok.
Ivy i Hub

Shipped - 5A
If we have tracking number

If you are having trouble reading this e-mail, please click here

tylko

We had to say good-
bye to your piece.

But the good news is, it's on its way to you!

Hello Stawek,

We shed a few tears when we let your bespoke piece go. It looked so at home in our factory, and we miss it already. Our trains are now full of joy as the piece is on its way to a loving new home – yours! That's right, order number XXXX has been dispatched, and it should arrive in 2-3 days. The delivery will be made by Company X, and the parcel number is XXXX.

Track your package

If required, the courier will contact you directly. Once the package has been delivered, we'll let you know. We'd love to hear how it's settling in. If you have any questions in the meantime, call us on +48 22 696 08 08 or simply reply to this mail.

Speak soon!
The Tylko team.

To pass the time...

There's plenty more Tylko stuff to explore while you wait for your beautiful piece to arrive. Take a flip through our journal.

Do the back-of-sleep
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Lorem ipsum
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Donec quis nonumy

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VAT ID: PL5252625774 · Regon: 364102780

Wersja gdy w której możemy podać użytkownikow numer trakingowy paczki

Shipped - 5B
If we don't have tracking number - specjal delivery

If you are having trouble reading this e-mail, please click here

tylko

Your piece is in special hands.

It's off on and is on the way to you.

Hello Stawek,

We had to say goodbye to your piece today, but we're happy that it's on the way to its true home. Your order number XXXX is being delivered by our special courier (in 2-3 days). As it's a very special piece that requires extra care, it will be delivered by a specialist courier company – Courijuana X. This means it will arrive as fast as possible, and will be given all the love and attention it requires while in transit.

If necessary, the courier will contact you directly. Once the package has been delivered, we'll let you know. We'd love to hear how it's settling in. If you have any questions in the meantime, call us on +48 22 696 08 08 or simply reply to this mail.

Speak soon!
The Tylko team.

To pass the time...

There's plenty more Tylko stuff to explore while you wait for your beautiful piece to arrive. Take a flip through our journal.

Do the back-of-sleep
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Donec quis nonumy

Lorem ipsum
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Donec quis nonumy

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VAT ID: PL5252625774 · Regon: 364102780

Wersja gdy w której nie możemy podać użytkownikow numer trakingowy paczki

Product Delivered - 6A
3 days after delivery

If you are having trouble reading this e-mail, please click here

tylko

Your Tylko piece is home at last.

Hope it's settling in? We'd love to know.

Hello Stawek,

Your beautiful bespoke piece arrived safe and sound, and we're just checking in to see if it's everything you hoped it would be. Dat is, hoort if you need us. If you've yet to assemble it, just follow the instructions inside the box or in the PDF attached. It'll be done in no time.

We hope you enjoy the latest addition to your family. If you have any questions about your order or delivery, feel free to contact us at hello@tylko.com or on +48 22 696 08 08.

We launched not long ago, and we wouldn't have done it without you. We hope you love and support our product before we ask for anything. But if it's why we'd appreciate it if you could take a few seconds to leave a review. Let us know how much you love Tylko.

Speak soon,
The Tylko team.

Add review

See other reviews

Kaspar R. · Tree Hammock

Jakub Kochan · Pot

Speak soon!
The Tylko team.

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VAT ID: PL5252625774 · Regon: 364102780

FollowUp - 7A
7 days after Product Delivered - 6a

If you are having trouble reading this e-mail, please click here

tylko

How's your beautiful bespoke
piece settling in?

Wow! Kinda to hear how the Tylko experience was for you.

Hello Stawek,

We hope you enjoyed unwrapping and setting up your bespoke piece. We wanted to check in and see how everything was to your liking, and if we or Kaspar R. from you.

With your love and support, we can make the Tylko experience even better. If you have a spare few seconds, we'd appreciate a review – let us know what you love!

We hope to see you at the store again soon!

Add review

Speak soon,
The Tylko team.

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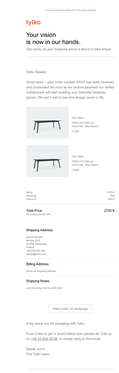
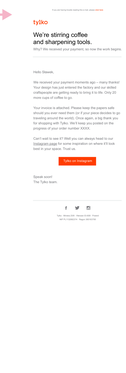
VAT ID: PL5252625774 · Regon: 364102780

Transaction all product - Simple

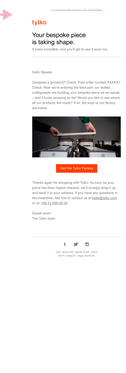
Order Placed - 1B
When user go to payment



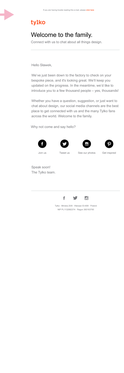
Payment Confirmation - 3B
When user pay



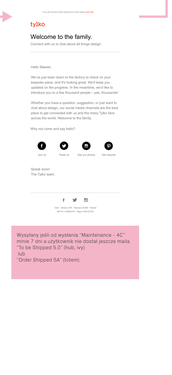
Maintenance - 4A
7 days after payment



Maintenance - 4C
7 days after Maintenance - 4A



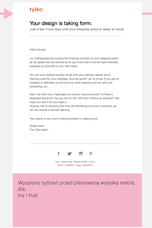
Maintenance - 4D
7 days after Maintenance - 4A, only if it doesn't send To be Shipped - 5.0



Wysyłany raz do klienta w celu zachęcenia do zakupu nowej pozycji z oferty "Order Shipped SA" (totem)

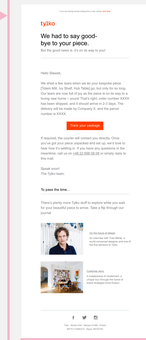
IVY

To be Shipped - 5.0
Week before shipping - only for IVY



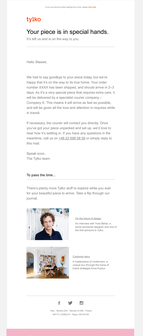
Wysyłany tydzień przed planowaną wysyłką mebla dla:
Ivy i Hub

Shipped - 5A
If we have tracking number



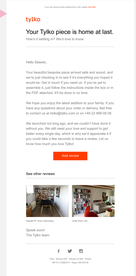
Wersja **B** w której możemy podać użytkownikow numer trakingowy paczki

Shipped - 5B
If we don't have tracking number - special delivery



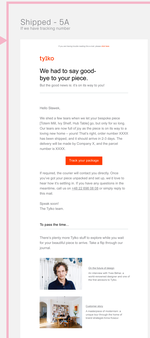
Wersja **B** w której nie możemy podać użytkownikow numer trakingowy paczki

Product Delivered - 6A
2 days after delivery



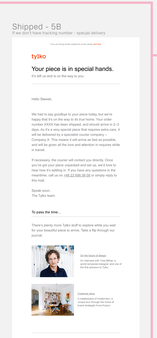
TOTEM

Shipped - 5A
If we have tracking number



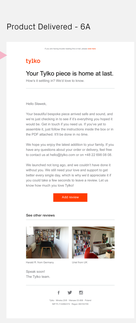
Wersja **B** w której możemy podać użytkownikow numer trakingowy paczki

Shipped - 5B
If we don't have tracking number - special delivery



Wersja **B** w której nie możemy podać użytkownikow numer trakingowy paczki

Product Delivered - 6A

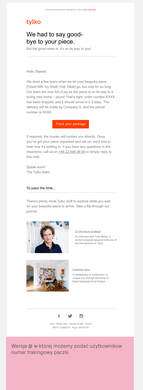


HUB

To be Shipped - 5.0
Week before shipping - only for IVY

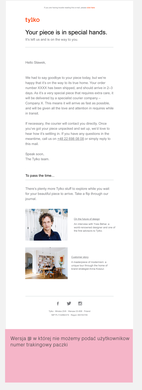
Wysyłany tydzień przed planowaną wysyłką mebla dla:
Ivy i Hub

Shipped - 5A
If we have tracking number



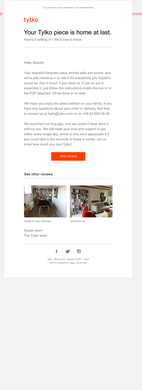
Wersja **B** w której możemy podać użytkownikow numer trakingowy paczki

Shipped - 5B
If we don't have tracking number - special delivery

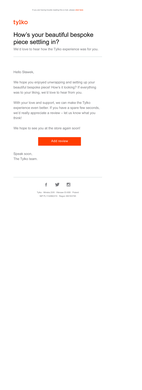
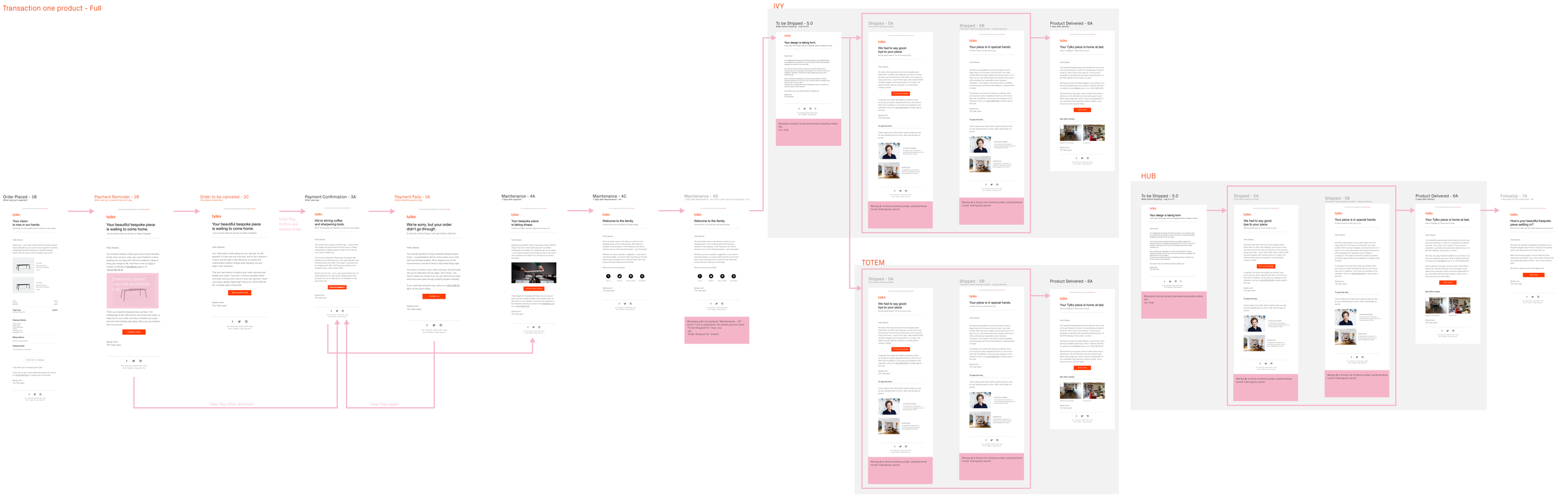


Wersja **B** w której nie możemy podać użytkownikow numer trakingowy paczki

Product Delivered - 6A
2 days after delivery



FollowUp - 7A
7 days after Product Delivered - 6A



Transaction one product - Full